

POSTER ABSTRACT

Integrating Health and Social Care SIG - Part 2: The Healthy Homes and Neighbourhoods Integrated Care Initiative

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John Eastwood, Erin Miller

Sydney Local Health District, Australia

Background: Sydney Local Health District, Australia, undertook a collaborative planning process for vulnerable families in 2013, and an interagency child health and wellbeing plan in 2014. In late 2014 the District successfully tendered for an integrated care initiative for vulnerable families – Healthy Homes and Neighbourhoods, which was implemented in July 2015.

The initiative involved significant system redesign and commitment from health, education, social care, local government, and primary-care and non-Government partners. The initial model included: shared intake, care-coordination, family group conferencing, wrap-around delivery models, place-based service hubs, general practice engagement and support, and family and population-based health improvement initiative.

A significant feature of the design is the collaborative engagement with welfare, disability, education, child protection, civil law, housing, local government and criminal justice sectors. At the level of clinical engagement and support for families all salient matters are considered in scope for the care-coordinators.

Collaboration with the non-health sector is challenging for reasons that include:

Differing operational policy frameworks, including: district boundaries, training, clinical tools, and performance indicators

Increased commissioning and outsourcing to multiple private sector providers

Privacy legislation, case-law and related sector policies and protocols

Different digital technology across non-health sectors and providers.

Progress toward addressing the challenges has been partially achieved at a place-based clinical level where multi-disciplinary team processes enable shared-care approaches to develop. Lessons learnt in the place-based demonstration sites are expected to be transferable.

Aims and Objectives:

1- Provide an overview of the design of the Healthy Homes and Neighbourhoods Integrated Care Initiative

2- Provide an update of previously presented studies

3- Describe new studies

Format: Timing 90 minutes. Large group presentation format.

Target Audience: Health, education and social care practitioners and researchers who are interested in the design, implementation and evaluation of integrated health and social care initiatives for vulnerable families.

Learnings and Takeaway: The participants will learn of one approach to providing integrated health and social care services for vulnerable populations

Those familiar with the HHAN initiative will be brought up to date with new aspects of the initiative including school projects.

Keywords: social care; families; children; young people; population health
