

CONFERENCE ABSTRACT

Cross-sectoral Virtual Meetings. Goals and Plan for the patient's hospitalization

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Introduction

Cross-sectoral Virtual Meetings (Virtual4M) is videoconference on the patient's hospitalization when an exchange of knowledge and information about the patient's situation is needed. 4 refers to four partners in the virtual meeting (M). The four partners are patient, relative, primary, and secondary sector. The conference will be held at the hospital immediately after the patient's hospitalization. The aim for health care professionals from both sectors to exchanging their expectations for the patient's hospitalization with the patient and relatives at a video conference and to draw up goals and plans

Aims Objectives Theory or Methods

Create better cross-sectoral processes together with patient and relatives

- Increase patient and relative satisfaction with cross-sectoral processes
- Strengthen the cross-sectoral collaboration between the health professionals, which must contribute to knowledge sharing, greater understanding as a basis for common goals, and a plan for the citizens' course
- Reduce the number of readmissions

The study should examine

- how Virtual4M can strengthen cross-sectoral collaboration on patients' coherent processes
- patients' and relatives experience of satisfaction and quality in transitions
- whether a Virtual4M at admission can contribute to fewer unintentional admissions and discharges

The patient group is 65+-year-old chronic and multi-sick patients who need home nursing.

Highlights or Results or Key Findings

Design:

The overall design is action research, where researchers together with health professionals, patients, and relatives have developed Virtuel4M. The study has a qualitatively oriented study design. Data comes from observational studies, single interviews, focus interviews, and registration forms.

Innovation:

1. Cross-sectoral workshops, where staff participating in the project are informed and taught in the implementation of cross-sectoral Virtuel4M.
2. Virtuel4M is coordinated and planned together with the patient and relatives
3. Health professionals responsible for the patient's situation and course participate in the interview.
4. The conversation is conducted virtually

Content of the conversation at the videoconference is:

- Mutual expectations for admission
- Special attention to "what is most important to you" for patient/relatives
- Coordination and planning
- Agreements for possible follow up.

Conclusions

Result: 10 Virtuel4M will be conducted in August/September 2021. Presentation of the 10 Virtuel4M conclusion at the conference

Implications for applicability/transferability sustainability and limitations

Create better cross-sectoral processes together with patient and relatives

Increase patient and relative satisfaction with cross-sectoral processes

Strengthen the cross-sectoral collaboration between the health professionals

- Reduce the number readmission