

WORKSHOP ABSTRACT

Removing the roadblocks on the way to Integrated Care: a perspective workshop on reflexivity. A Personalised Integrated Care Approach

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Introduction

In this workshop, we aim to clarify what exactly the challenge regarding values and mindsets for the development of Integrated Care is and how a step forward could be taken.

Background

Van Kemenade and Hardjono (1) discern four paradigms: the empirical paradigm (that values accountability and accuracy), the reference paradigm (that values success and improvement), the reflective paradigm (that values wisdom and professionalism) and the emergence paradigm (that values willingness to change and flexibility). All four paradigms are valuable.

Objective

In this workshop the objective is to have a dialogue on the way a collaborative deliberation within the Integrated Care community can be arranged. The target group members for this workshop are integrated care researchers, policy makers and leaders.

Highlights

In the IJIC research and other academic journals paradigms and reflexivity lack attention. Often the underlying values in the development of integrated care are unclear or invisible as well as the extent to what these values are shared or at least congruent. The role of values (3,4) could be incorporated and should be discussed in the light of the awareness of paradigms.

Comments on transferability

The participants will be able to use the results of this workshop in positioning their research, policies and care development in the values and paradigms. Furthermore, a way for reflection and collaboration is presented that can be transferred their own situation and context.

Conclusions

Collaborative deliberation and reflexivity are means to investigate the values of the partners interacting to co-create integrated care. Only that meta-reflection can tow away the roadblocks for Integrated Care. A reflexive questioning of values, background assumptions and normative orientations needs to be acknowledged. Not the outcome of that deliberation, it is the co-creation that counts.

Time schedule

1. Opening and introduction (10")
2. Presentation of paradigms and values (20")
3. Interaction between participants aiming at emergence of novelty based on the following questions:
 - a. What are the facts that we know about effective IC development ? (empirical)
 - b. What models, frameworks, protocols have been developed that work? (reference)
 - c. What then do we think of the current state of the art of IC development and which values prevail? (reflective)
 - d. What emerges as a result of this dialogue and what does it mean to your situation? (emergence) (60")
4. Conclusions (10")

References

1. Van Kemenade E.A. and Hardjono T.W. (2019), "Twenty-first century Total Quality Management: the Emergence Paradigm", *The TQM Journal*, vol 31, issue 2, pp. 150-166 <https://doi.org/10.1108/TQM-04-2018-004>
2. Van der Vlegel-Brouwer W, Van Kemenade E, Stein K.V., Goodwin N. & Miller R. (2020), Research in Integrated Care: The Need for More Emergent, People-Centred Approaches, *International Journal of Integrated Care*, Vol. 20, Issue 4, pp.1-3, <https://doi.org/10.5334/ijic.5627>
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