

CONFERENCE ABSTRACT

Value-based integrated care: Exploring strategies to enhance the uptake of integrated care

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There is a growing recognition that implementing integrated service models for people with chronic diseases are an essential strategy to improve outcomes in terms of the Triple Aim goals patients' experience of care, population health and costs per capita. In New Zealand and other countries, there has been a need for more social investment in health and the promotion of value-based approaches within care systems to achieve this. In this workshop, we will explore approaches that can promote value-based integrated care (VBIC). VBIC can be defined as patients' achieved outcomes and experience of care in combination with the amount of money spent by providing accessible, comprehensive and coordinated services to a targeted population.

Despite the increasing popularity of integrated care, little is known about the experiences with its implementation, and the mechanisms that influence a successful uptake across different clinical, professional, organisational and system boundaries. Recent empirical evidence indicates that trust-based collaboration mechanisms improve the uptake of integrated care in practice. These findings support recent insights that behavioural change techniques (BCT) might be effective strategies to increase the uptake of integrated care. In addition, it is suggested that the absence of an integrated business model is one of the the main reasons why integrated care interventions are not implemented at scale. Several authors suggest that the principles of health technology assessment (HTA) techniques could also be used to implement integrated care in practice. The likelihood of a success is probably improved when both normative BCT and functional HTA implementation strategies are considered. The aim of the workshop is to identify appropriate indicators and techniques that can be used to enhance the implementation of value-based integrated care interventions in practice. The specific objectives of the workshop are as follows:

1. To examine approaches that have sought to utilise value-based strategies to design and implement integrated care;
2. To identify a set of key performance indicators to improve the uptake of integrated care interventions;
3. To identify appropriate (BCT and HTA) techniques to improve the uptake of integrated care interventions.

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Keywords: implementation science; integrated care; care coordination; strategies; organization models; measurement; triple aim
