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Conference Abstract

The Advancing Quality Alliance integrated care discovery community –using a structured and systematic approach to change management at scale and pace through an evidence based Integration Framework Tool of key enablers for system level integration

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Abstract

Integrated care is the focus of UK and international health policy yet no recipe for implementation at scale exists. The Advancing Quality Alliance (AQuA), a membership improvement body in North West England, commenced the Integrated Care Discovery Community, a regional learning and improvement programme co-designed with members in 2011, to support local economies to learn together to translate integrated care theory into practice.

AQuA has developed an evidence based Integrated Care Framework to support the participating economies assess, plan, implement and measure sustainable improvements across eight interrelated domains essential to enabling integration; Patient and Carer Engagement, Leadership, Culture, System and Service Design, Workforce, IT and Infrastructure, Finance and Contracting and Governance.

The Integrated Care Framework Assessment Tool enables teams to focus on the technical and underpinning cultural improvements needed to scale up and make system level changes. Teams make a self-assessment against each of the eight domains at least every six months to inform their actions, the programme and bespoke economy support.

AQuA has recently commissioned the Office of Public Management to evaluate the programme and review how teams use the framework to further develop the framework as an interactive tool with domain guides and learning resources.