Conference Abstract

Project INTEGRATE, Developing a conceptual framework to understand the complexity of integrated care through case study research

*Liesbeth Borgermans*, Prof, Vrije Universiteit, Belgium

*Nick Goodwin*, CEO, International Foundation for Integrated Care UK

Correspondence to: **Liesbeth Borgermans**, Vrije Universiteit, Belgium, E-mail: Liesbeth.BorgerMans@vub.ac.be

Abstract:

Integrated care is a concept that is widely used in different health systems across Europe, but there remains a lack of a common definition for integrated care which is universally accepted. This reflects the polymorphous nature of a concept that has been applied from several disciplinary and professional perspectives and is associated with diverse objectives.

The purpose of Project INTEGRATE is to create understanding of the key lessons and markers for success in developing integrated care initiatives successfully. As part of the design of project INTEGRATE, the collective findings from the case study research will result in a synthesis to draw out common issues in how best integrated care can be organized and delivered in practice. In project INTEGRATE we recognize that no 'best practice' model of integrated care exists for all situations. During this session an overarching model on system, organizational, functional, professional and personal integration will be presented as well as evidence-based key requirements for achieving success through integrated care.

Keywords:

integrated care, conceptual framework, case study