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Conference Abstract

Translating the theory of system integration into practice at scale. Aqua's approach in north west England

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Abstract:

Objectives: To describe a regional program translating integrated care theory into practice and explore how a framework for improvement and tools and products have been developed and implemented.

Purpose: Integrated care is the focus of UK health policy yet no recipe for implementation at scale exists. AQuA, a membership improvement organization in North West England, commenced a regional learning and improvement program in 2011 co-designed with members.

Background: The Integrated Care Discovery Community involves 55 organizations in 19 health and social care economies all concentrating on improved outcomes for frail older people. An integrated care assessment framework with eight enablers of integration measures baseline position and development needs; technical workshops and team coaching address the enablers of most concern.

Conclusion: Six monthly assessment framework scores indicate improvement and non-elective length of stay is reduced in some areas. A regional co-designed approach can be successful in engaging large teams and driving integration at scale. Risks, challenges and new development needs emerge which drive innovation and learning.

Keywords

implementation, integration assessment framework, scale, improvement

Presentation available at <http://www.integratedcarefoundation.org/content/33-international-lessons-implementing-integrated-care-%E2%80%93-2>