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Conference abstract

Moving toward integrating care in France: factors related to local managers

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Abstract

Purpose: The 2008–2012 French Alzheimer plan aims to implement an integrated services delivery (ISD) called “Homes for Integration and Autonomy for Alzheimer patients”. Alzheimer disease is taken as a model to implement ISD in the whole system. All pilot projects were driven by a ‘local pilot’ fully dedicated to the ISD implementation.

Methods: We aimed to analyze factors related to the ‘local pilot’ in regard of the implementation of the national public health policy. We conducted interviews of all ‘local pilots’ (n=19) in 2010, their project’s structure managers (n=19) and case managers (17 focus groups). We crossed our results with the external follow-up by the national project team.

Results: Main influencing factors of the ISD implementation were: 1) professional autonomy of the pilot; 2) good positioning of the project’s structure manager; 3) project’s management competency of the pilot; 4) support query by the pilot from the national project team; 5) links between case managers and pilot; and 6) the articulation modality of eventual multiple pilots or managers.

Discussion and conclusions: It was previously shown that it is crucial for ISD implementation to have a dedicated professional for this task. The French national Alzheimer plan gave us an opportunity to analyze factors related to the modality of doing this task.

Keywords

local management, integrated services delivery, qualitative analysis

Powerpoint presentation available at <http://www.integratedcare.org> at congresses – San Marino – programme.